

CRADLE TO KINDY DESIGNS
MADE-TO-ORDER CHRISTENING GOWNS
TERMS AND CONDITIONS

With the delivery of quality garments like these all around the world we have to be very clear about our Terms and Conditions.

1. All our Christening Gowns/Outfits are 'custom made' to order. We require 6-8 weeks to produce these masterpieces and a **50% Non-refundable Deposit** is required before we can commence.
2. We will email you prior to commencement, confirming that we have received your order and Deposit, verifying any special requests you may have asked for and confirming a Delivery Date.
3. The remaining 50% is then required **seven (7) days prior to the designated delivery date** (a reminder email will be sent at this time to ensure you remember to make this payment). If we do not receive this final payment the garment will not be sent and the Deposit will be forfeited (unless prior arrangements have been made with us for a change of delivery date).
4. Please choose carefully as **we cannot refund for garments which are specifically made to order for you, just because you have changed your mind or have given us the incorrect size etc.** This is your responsibility. (Please check our sizing information Chart)
5. We stand behind our product quality 100%. Should there be any fault in the craftsmanship please contact us immediately. We shall then assess the situation and try to remedy it as quickly as possible, so that we do not disrupt your special day.
6. We do not accept unauthorised returns, so please call us first to arrange a suitable timeframe and manner of return of the garment in question.
7. When calling or emailing us for any reason please use the documentation **order number** as your reference.
8. We are unable to accept returns for any item that has been **worn**, that may have been **stained** in any way, or that is not returned in the **original packaging**.
9. All prices and charges quoted are in Australian Dollars (AUD)
10. In the event of returned goods, we do not refund postage as this is an outside cost.
11. We do our very best to create the most beautiful garments for your child's (or children's) special day.

CRADLE TO KINDY DESIGNS,
A Division of Leynie's – Little – Luxuries